25122 Regal Drive · Abingdon, VA 24211
(276) 628-7151 Bristol 669-7153
(276) 628-3594 fax Smyth Co. 783-7159

Washington County Service Authority www.wcsa-water.com

COMPLAINT / BILLING DISPUTE FORM

Customer Name: _____ Date: _____

Account Number: _____ Phone: _____

Mailing Address: _____

Service Address: _____

Please write statement here and continue on reverse or attach additional sheets if desired:

For Office Use Only: *Coded Special Handling*

WCSA Employee Initials: _____

Class Number: ___

Disposition of Dispute:

WCSA Employee: _____ Date: _____

Revised November 4, 2003