

Washington County Service Authority

Operating Policy

Chapter: Customer Service

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Approved by: Board of Commissioners

Extension of Due-Date Policy

Section 1. PURPOSE

The purpose of this policy is to reduce the risk of bad debt. This policy supersedes the current extension policy.

Section 2. ACCOUNTS

All residential accounts may receive up to one (1) due-date extension every twelve (12) month period. From the date requested, the extension shall be no longer than the first business day of the following week at which time payment in full is due.

Section 3. REVISIONS

Adopted: November 26, 2012

Revised: